

Our business is to provide catering, accommodation services, supply chain and engineering solutions, and facilities management for thousands of people around the world working on major projects.

Our capacity to manage remote sites anywhere in the world, along with the outstanding level of professionalism of our teams and consistently high quality of our services are today well known around the globe.

In order to maintain and to improve the effectiveness and efficiency of our services, I committed to a quality process which is ISO 9001 certified since February 2004.

All the necessary means and resources are implemented for the achievement of this project, which aims to:

- Consolidate CIS' position as a major player tendering for new business.
- Improve the effectiveness of our Organisation working methods.
- Reinforce the interface between Head Office and the sites.
- Render constant the quality of our services and meet increasing expectations of our customers, especially regarding QHSE matters.
- Provide services in accordance with the legal requirements applicable to our activities, requirements of the different interested parties, reference standards and other requirements that are included in the scope of Quality.

The CIS Integrated Excellence Management System – which includes the Quality Management System – objectives are periodically reviewed, revised, measured and analysed.

Being our first concern the satisfaction of our clients and consumers, I ask each staff member, including those based on site, to continue being actively involved in this collective and global project.

Régis Arnoux, Chairman & CEO